



We are pleased with Bureau Veritas' findings on GSK's progress in managing and reducing EHS impacts. We are committed to continue improving, with the ultimate goal of providing the most accurate EHS data to the public on our website. In 2015, we will continue to work toward improving our data accuracy with an emphasis on incorporating the recommendations provided by Bureau Veritas. The implementation of our new EHS global data management system, "EHS Central" has provided significant assistance in improving data submission response rate as well as data quality checks.

Our responses to specific areas recommended by Bureau Veritas for improvement are as follows:

Beginning with January 2015 data the information, data is reviewed monthly using statistical analysis tools. All outliers identified are flagged for internal review. Data outliers are checked and sites are contacted for additional verification. Where data anomalies are verified the site will add a comment explaining the reason for the variance, all comments are reviewed for clarity and completeness. Regional EHS directors will receive monthly reports which provide a status report on performance, timeliness of reporting and "first time right" for each of their sites Environment, Health and Safety data.

With respect to sites excluded based on de minimus thresholds, in 2015 we will be investigating moving away from de minimus exemptions. Using the reported hours worked for small office sites we will apply a factor based on actually reported data from non-de minimus office to estimate the energy consumed, waste generated, etc. for these sites. These calculated estimates will be used rather than applying a de minimis value.

Working with the new data management system GSK will create a formal procedure for identifying data anomalies to ensure better visibility and auditability.